

Reservations & Cancellation Policy

Reservations

Due to the intimate nature of our restaurant reservations are essential.

Lumiere is open Wednesday- Saturday, 7pm to Midnight with last orders for Dinner at 8.30pm & Friday and Saturday for Lunch, 12noon to 4pm with last orders at 1.30pm.

We are able to accept table reservations for up to 3 months in advance of the current month.

Reservations may be made either by:

Telephone: (01242) 222200

OR Internet via our website: www.lumiere.cc

Please allow us 2 working days to confirm the booking (We are closed Sunday & Monday) and remember to include your contact telephone number. If your booking is less than two weeks away, please telephone so we can discuss availability.

All reservations are subject to the terms and conditions below

We regret that we are unable to meet all of the requests for table reservations that we receive. If no tables are available for your date please do request to be added to our cancellation list. We will endeavour to post availability on our Facebook and Twitter pages.

Parties up to the size of 4 have the choice of either the dinner or 9 course tasting menu. If parties are of 5-8 guests then our tasting menu shall be provided for the whole table with the choice of a 7 or 9 courses.

Tables that exceed 8 guests are only available as exclusive use private functions due to the size of the restaurant. Private functions have a minimum spend of £1500 within the week and £2500 over the weekend. If you wish to discuss private functions please contact the restaurant directly on 01242 222200 or via email to info@lumiere.cc.

No reservation will be confirmed until details of a Credit/Debit card have been taken (please see below)

Cancellations

For parties up to 6 guests we ask that 24 hours' notice is given should you wish to cancel or amend the number of guest in your party.

We do appreciate that arrangements can change and problems may arise at times, but please inform us of any cancellations, as no shows have a severe effect on us and we have regrettably introduced a cancellation fee of £65 per guest should a party not show.

For tables of 7 or more, we ask guests to give five working days' notice of a cancellation. In the event that this is not honoured, we reserve the right to charge the full price of the chosen menu per person in the event that the table cannot be resold.

We will ask that when we confirm your booking that we may take details of a Credit/Debit card. Reservations will remain provisional until we have these details and we reserve the right to re allocate the table should the booking not confirmed 48hours prior to the reservation time. No charge will be made to the card unless the cancellation term are breached.

For private function events terms and conditions shall be discussed on an individual basis.

We thank you for your understanding and look forward to welcoming you to Lumiere.