

## RESERVATIONS & CANCELLATION POLICY

### Reservations

Reservations may be made by:

Telephone: (01242) 222200

OR Internet via our website: [www.lumiere.cc](http://www.lumiere.cc)

Please allow us 2 working days to confirm the booking (We are closed Sunday & Monday) and remember to include your contact telephone number. If your booking is less than two weeks away, please telephone so we can discuss availability.

All reservations are subject to the terms and conditions below. Please read these thoroughly before making a reservation. Credit card details may be required when booking in order to secure the reservation, no charge will be made to the card unless the cancellation terms are breached.

### Cancellations

Due to the size of our restaurant, regrettably our experience dictates this precaution. If you are reserving a table for 4 or more guests, or booking for a special event, we will request credit or debit card details at the time of booking in order to secure the reservation. We ask guests to give at least 24 hours cancellation notice or of any reduction in numbers (5 working days during December, festivals or special occasions). In the event that this is not honoured, we reserve the right to charge £42 per person (Or the full price per head of the Special Event) if the table cannot be resold.

For large parties (7+ guests), we ask guests to give at least five working days cancellation notice. In the event that this is not honoured, we reserve the right to charge £45 per person if the table cannot be resold.

We also require 24hrs advance notice if the number of people in your party is less than stated when making your reservation. In the event that this is not honoured, we reserve the right to charge a cancellation fee of £45 per person (Or the full price per head of the Special Event).